Orbita Subprocessors and Processing Locations

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The tables below list the third-party entities ("Subprocessors") that may process personal data for Orbita and on behalf of Orbita's customers and partners.

Orbita may update its Subprocessors from time to time. If you are an active Orbita customer and would like to be notified of any Orbita Subprocessors changes, or if you'd like to no longer receive notifications, please send an email to privacy@orbita.ai and include your registered company name, referenced contractual contact, and the nature of your request (to be added or removed from the notification list).

Third-Party Subprocessors

Orbita uses the following entities to process personal data within the Orbita Platform:

Subprocessor	Type	Description	Location
Amazon	Cloud hosting services	All data that is used within the Orbita platform is transferred to/from and potentially stored with this Subprocessor	United States and Ireland
MongoDB Atlas	Cloud managed database hosting	The primary data storage provider for the Orbita Platform	United States and Ireland

Other Third-Party Subprocessors

To provide support and perform other service functions, we may also engage the following entities to process personal data on your behalf:

Subprocessor	Type	Description	Location
Atlassian	Cloud based project management services	If you share information with Orbita via support requests through email using support@orbita.ai or via the support portal or are engaged with our services team with a professional services project, data that you share with us may be stored here.	United States
Microsoft	Email and file sharing	If you send email or files to Orbita, they will be processed and stored with this Subprocessor.	United States
Google Cloud	NLP / Google DialogFlow	Depending on your Orbita implementation, Google DialogFlow / NLP services may be used to process data via voice and/or chatbot information provided through voice or chat interfaces.	United States
Twilio	SMS / Text messaging service provider	If you use any text messaging or SMS services with the Orbita solution, this Subprocessor may be used	United States

		to process data on Orbita's behalf.	
Teamwork	Project management ticketing	If you use Orbita's Implementation Services or Managed Services, this Subprocessor is used to manage your requests and for Orbita to manage responses and solutions.	United Status